

Generate Online Customer Satisfaction Survey Prize Draw 01.10.2025 – 31.12.2025

Terms and Conditions

HOW TO ENTER

1. To enter a person must (as an Entrant) complete an Online Generate KiwiSaver Customer or Generate Unit Trust Customer Satisfaction Survey or complete a customer satisfaction survey verbally with a Generate Employee after joining the Generate KiwiSaver Scheme. The prize is provided by Generate Investment Holdings Limited, PO Box 91 609, Victoria Street West, Auckland 1142, New Zealand (the Promoter). Each entrant can only enter once in the promotion prize draw. A valid entry cannot be a person who is ineligible to join a KiwiSaver Scheme.
2. To be eligible all entries must be received by the Promoter between **00:01 hours 01 October 2025 and 23:59 hours 31 December 2025**.
3. Entry is open to all New Zealand residents except for employees or their direct families of Generate Investment Holdings Limited, PO Box 91 609, Victoria Street West, Auckland 1142.

THE DRAW AND THE PRIZE

4. The Online Customer Satisfaction Survey promotion prize draw will be made on or about **15 January 2026**. The prize winners will be contacted by phone on the contact details provided as part of their membership.
5. There are 10 prize winners in total to be drawn. Ten prize winners will be selected, and each will be rewarded NZD\$100 worth of vouchers, or gift cards from their choice of one of our Prize Partners (**House of Travel, Ticketek, Ticketmaster, New World, Woolworths, The Warehouse, Torpedo7, Briscoes, Farmers, Noel Leeming, Michael Hill, Pak n Save**). The Prize Partner vouchers, or gift cards are only available to purchase goods and services from the Prize Partners in accordance with any terms and conditions of the Prize Partners vouchers or gift cards and are not redeemable for cash. Once issued the vouchers or gift cards must be treated like cash. Defaced, mutilated, altered, lost or stolen vouchers or gift cards will not be replaced or redeemed. Cash will not be given for any unused balance. Unused balance on expiry of the vouchers or gift cards will not be refunded or credited. The vouchers or gift card do not include any personal costs unless expressly stated
6. All completed Customer Satisfaction Surveys will be automatically treated as valid entries and will be entered into the Online Customer Satisfaction Survey promotion prize draw. All entries will be deemed to have been received at the time of the completion of the survey.
7. If a prize winner requests a purchase in excess of the value of the vouchers or gift cards awarded the prize winner will pay the difference and no claim for the difference shall be made against the Promoter. The Promoter shall not be under any obligation to meet any difference in value.
8. If a winner cannot be contacted within 2 days using the contact information provided as part of their membership, the prize will be declared null and void. If a prize is declared null and void the promoter will have the sole and absolute discretion to draw the prize again and award the prize to a new winner.

ENTRY INTO THE PRIZE DRAW

9. Completion of the survey and entry into this prize draw is deemed acceptance of these terms and conditions. If a winner does not accept these terms and conditions the prize will be forfeited.
10. The Promoter reserves the right to extend, postpone, or cancel the competition and to update the terms and conditions, and the prize without notice and for whatever reason.
11. All entries become the property of the Promoter. Entry into the promotion constitutes consent by the Entrant to the Promoter to use the Entrant's personal information (including survey responses) for any promotional purposes connected with the prize draw and the Entrant waives any claims to royalty, right or remuneration for such use. All entrants' personal information will be held in accordance with the Privacy Act 2020 by the Promoter (Level 9, Jarden House, 21 Queen Street, Auckland 1010) and Promoter's Privacy Policy available at [Generate Privacy Statement](#). Any requests to access, update or correct any information should be directed to the Promoter using the contact details available on the website www.generatewealth.co.nz.
12. In relation to any aspect of the promotion the Promoter's decision is final and binding on every person who enters, and no correspondence will be entered into.
13. The Promoter reserves the right to require the prize winner to sign a declaration confirming their eligibility to accept the prize and to verify their identity.
14. The winners will be selected randomly by the Promoter.
15. The Prize is not transferable and not redeemable for cash.
16. The Promoter will be responsible for delivery of prize.
17. The Promoter, Public Trust (as Trustee of the Scheme) and their respective associated agencies, companies and employees, and the Scheme shall not be liable in any way (including, without limitation, indirect or consequential loss) or for any loss or damage or personal injury suffered or sustained by any person directly or indirectly arising out of or in connection with this promotion, except for any liability which cannot be excluded by law. The Promoter is not liable for any tax implications that may result from winning a prize package. The prizes are being provided by Generate Investment Holdings Limited and not the Generate KiwiSaver Scheme nor Public Trust.
18. Nothing in these terms and conditions is intended to exclude, restrict or modify the winners' rights under the Consumer Guarantees Act 1993.

A copy of the Generate KiwiSaver Scheme Product Disclosure Statement and Generate Unit Trust (Managed Funds) Product Disclosure Statement and our Financial Advice Provider Disclosure Statement can be found at www.generatewealth.co.nz.

The issuer is Generate Investment Management Ltd.