

Centrum x Soul Origin x CWH Gift Offer

Terms and Conditions

Promoter	Haleon Australia Pty Ltd (ABN 68 603 310 292), Level 48, 8 Parramatta Square, 10 Darcy Street, PARRAMATTA, NSW 2150.
Purchase Period	12am (AEST) on 12/05/2025 to 11.59pm (AEST) on 12/06/2025.
Claim Period	12am (AEST) on 12/05/2025 to 11.59pm (AEST) on 19/06/2025.
Who can claim?	Only Australian residents who are aged 18 or over.
Who can't claim?	<p>Directors, officers, management and employees (and their immediate families) of:</p> <p>(a) the Promoter; and</p> <p>(b) the agencies, companies or participating premises associated with this offer.</p> <p>Immediate family means any of the following: spouse, ex-spouse, de-facto spouse, child or step-child (whether natural or by adoption), parent, step-parent, grandparent, step-grandparent, uncle, aunt, niece, nephew, brother, sister, step-brother, step-sister or 1st cousin.</p>
Where will the offer run?	The offer will run in participating Chemist Warehouse stores (including online at www.chemistwarehouse.com.au) which are displaying promotional material (Stores) in Australia.
Website	www.centrumpromo.com.au
Qualifying Purchase	Buy any Centrum Multivitamin product/s from a Chemist Warehouse Store.
Claim instructions	<p>To claim a gift, you must, during the Purchase Period:</p> <p>(a) make a Qualifying Purchase from a Store and collect your itemised purchase receipt;</p> <p>(b) then, during the Claim Period, visit the Website, locate the claim page and fill out and submit the online claim form, including uploading an image of the Qualifying Purchase receipt and providing all other requested information;</p> <p>(c) receive a campaign email from the Promoter containing a unique Soul Origin promotional code and link to the Soul Origin app;</p> <p>(d) download the Soul Origin app on your smartphone and sign-up to become a Soul Origin Loyalty member; then</p> <p>(e) find the "Rewards" tab in the Soul Origin app and claim the unique promotional code from the Promoter's email to redeem a gift voucher (being 2 x small Soul Origin salads valued at \$11.50 each).</p> <p>The Promoter is not responsible if your mobile device/desktop is not sufficiently capable for the purpose of submitting a claim.</p> <p>After you have made a valid claim, you will be automatically entered into the Centrum x Soul Origin x CWH Promotion (12/05/2025 to 19/06/2025), which is run by the Promoter. The terms and conditions can be found here www.centrumpromo.com.au.</p> <p>Membership of the Soul Origin Loyalty program (and, consequently, participation in this offer) is subject to the terms and conditions which apply to the Soul Origin Loyalty program, as amended from time to time.</p> <p>Any claims for gifts outside the Claim Period will not be accepted.</p> <p>It is a claimant's responsibility to ensure that they enter their email address correctly in their claim form. If they fail to enter their email address correctly, they won't receive the campaign email from the Promoter with the unique code to claim their gift.</p> <p>Your purchase receipt must clearly identify where the Qualifying Purchase was made, the product/s purchased (which must be/comprise a Qualifying Purchase) and the date of purchase (which must be during the Claim Period before you submitted your claim).</p>

	<p>The Soul Origin app is the official Soul Origin app available via the Apple App Store® or Google Play™ Store. Use of the Soul Origin app (and, consequently, participation in the claim process as part of this offer) is subject to the terms and conditions and the privacy policy which apply to the Soul Origin app at www.soulorigin.com.au/pages/terms-and-conditions and www.soulorigin.com.au/pages/privacy-policy.</p>
Gifts	<p>All valid claims will receive a gift.</p> <p>Each gift voucher is 2 x small Soul Origin salads valued at \$11.50 each.</p> <p>For clarity:</p> <ul style="list-style-type: none"> • Gifts are non-transferable, non-refundable nor redeemable for cash; • There are no exclusions to which Soul Origin salads are available for redemption (as available, at the time of redemption); • Gift vouchers can only be redeemed in the Soul Origin app; • Gift vouchers can be redeemed at separate times; • Gift vouchers are valid from the issue date and expire 14 days from the date of input into the Soul Origin App
How many times can I claim?	<p>You can only claim once per household.</p>
Proof of purchase	<p>You must keep the following as proof of purchase for your claim:</p> <ul style="list-style-type: none"> • original itemised purchase receipt(s). <p>If you don't produce the above proof of purchase for your claim when asked the Promoter may disqualify your claim and you will lose any right to a gift.</p> <p>Proof of purchase must be identical to that provided by you with your claim.</p> <p>If, in the Promoter's opinion based on the available information, you have shared any proof of purchase with another person, your claim will be invalid and you will lose any right to a gift.</p>
Collection and use of your personal information	<p>If you are a successful claimant, you must take part in all publicity, photography and other promotional activity as the Promoter requires, without any compensation. You consent to the Promoter using your name and image in any promotional or advertising activity.</p> <p>The Promoter may collect your personal information directly or through the Promoter's agents or contractors. The Promoter will use your personal information to conduct and manage the offer. The Promoter may disclose your personal information to the Promoter's related companies, agents and contractors to assist in conducting this offer, communicating with you or storing data. This may include disclosures to organisations outside Australia including places such as the United Kingdom.</p> <p>By claiming, you consent to the Promoter keeping your personal information on its database to use for future marketing purposes, including contacting you by electronic messaging provided that where required by the Spam Act 2003 (Cth), the Promoter includes a functional unsubscribe facility in each direct marketing communication it sends you that you may use to opt-out of any further such communications and provided that the functional unsubscribe facility complies with the Spam Regulations 2021 (Cth). By claiming, you consent to receive email or SMS messages from the Promoter without any functional unsubscribe facility if they relate primarily to the conduct of this offer.</p> <p>The Promoter's Privacy Policy (see www.privacy.haleon.com/en-au/) includes information about:</p> <ul style="list-style-type: none"> (a) how to seek access to the personal information the Promoter holds about you and seek correction of the information; and (a) how to complain about a privacy breach and how the Promoter will deal with such a complaint.

11 These Terms and Conditions incorporate and must be read together with the details outlined in the table above. Information about gifts and how to claim forms part of these Terms and Conditions. By

claiming, you accept these Terms and Conditions.

Claim

- 12 Your claim must be received during the Claim Period and will be deemed to be received only when received by the Promoter. If you return a Qualifying Purchase your claim may be deemed invalid at the Promoter's discretion (unless the product is defective). The Promoter is not liable for any problems with communications networks outside its reasonable control. You are responsible for your own costs associated with claiming. If you claim using automatically generated claims or multiple phone numbers/email addresses/addresses/aliases, you may be disqualified.

Gifts

- 13 Gifts and all elements of gifts must be taken as specified, as and when offered and cannot be altered or changed in any way by you or will be forfeited, and if forfeited, the Promoter will not be liable. If you forfeit the gift or any element of the gift for whatever reason, you will not be given cash or any alternative gift as a substitute. Gifts are subject to any additional terms and conditions imposed by the relevant supplier or the Promoter, including validity period/s.
- 14 The Promoter is not responsible for any dispute between you and any person with whom you choose to, or choose not to, share a gift.

General

- 15 Any material failure by you to comply with the conditions imposed by the gift supplier(s) may result in the gift being cancelled or withdrawn without liability for the Promoter or the gift supplier(s).
- 16 You must, if required by the Promoter, sign disclaimer and release forms provided by the Promoter in favour of the Promoter and other parties before taking the gift. If you do not sign, your claim will be deemed invalid and you will lose any entitlement to a gift.
- 17 If you or your claim are deemed by the Promoter to breach these Terms and Conditions materially, your claim (or at the Promoter's discretion, all of your claims) may be discarded. The Promoter may, at any time, require you to produce documentation to establish to the Promoter's reasonable satisfaction the validity of your claims and/or verifying your identity (including documentation establishing your identity, age, place of residence and place of employment). Failure by the Promoter to enforce any of its rights at any stage does not waive those rights.
- 18 You must not:
- (a) tamper with the claim process (including but not limited to manipulating the system via bots, script use, or any other means to circumvent the claim process);
 - (b) engage in any conduct that may jeopardise the fair and proper conduct of the offer;
 - (c) act in a disruptive, annoying, threatening, abusive or harassing manner;
 - (d) do anything that may diminish the good name or reputation of the Promoter or any of its related entities or of the agencies or companies associated with this offer;
 - (e) breach any law; or
 - (f) behave in a way that is otherwise inappropriate.
- 19 The Promoter is not liable for gift claims or correspondence that are misplaced, misdirected, delayed, lost, incomplete, illegible or incorrectly submitted for reasons outside the Promoter's reasonable control.
- 110 If any dispute arises between you and the Promoter concerning the conduct of this offer or claiming a gift, the Promoter will take reasonable steps to consider your point of view, taking into account any facts or evidence you put forward, and to respond to it fairly within a reasonable time. In all other respects, the Promoter's decision in connection with all aspects of this offer is final.
- 111 Gifts cannot be transferred or exchanged nor redeemed for cash. Without limiting any other term of these Terms and Conditions, all gifts (and elements of gifts) must be taken as and when specified, or will be forfeited with no replacement. The gift values are correct as at the date of preparing these Terms and Conditions and include any applicable GST. The Promoter is not responsible for any change in gift value. You agree that if a gift (or element of a gift) is unavailable for any reason the Promoter may provide another item of equal or higher value.
- 112 If this offer cannot run as planned for any reason beyond the Promoter's control (for example due to software, hardware or communications issues, unauthorised intervention, tampering, fraud or technical failure, government directives, a pandemic, public health orders and the like), the Promoter may end, change, suspend or cancel the offer or disqualify affected claims/claimants.
- 113 The Promoter is not responsible for any tax implications arising from you claiming a gift. You should seek independent financial advice. If for GST purposes this offer results in any supply being made for non-monetary consideration, you must follow the Australian Taxation Office's stated view that where

the parties are at arm's length, goods and services exchanged are of equal GST inclusive market values.

Liability

- 114 You may have consumer rights under statute including under the *Competition and Consumer Act 2010* (Cth), which may be relevant to any issue or problem you encounter in relation to this offer and cannot be excluded or restricted. Nothing in these Terms and Conditions excludes or restricts those rights. See www.accc.gov.au for more information about those rights.
- 115 Subject to the previous paragraph, the Promoter and the agencies and companies associated with this offer are not liable (including in negligence) for any loss (including indirect, special or consequential loss or loss of profits), expense, damage, personal injury (including allergies, skin conditions or other reactions, as relevant), illness or death suffered in connection with this offer or any gifts, except for any liability which under statute cannot be excluded (in which case that liability is limited to the greatest extent allowed by law).
- 116 Without limiting the previous paragraphs, the Promoter and the agencies and companies associated with this offer are not liable for any loss of, damage to or delay in delivery of gifts, or for any damage that occurs to displayed gifts (where relevant), due to circumstances beyond the Promoter's reasonable control. Unless otherwise specified, gift/s will only be delivered to addresses in Australia.
- 117 This offer is in no way sponsored, endorsed or administered by, or associated with any social media platform, including Facebook, Instagram and Twitter (X). You provide your information to the Promoter and not to any social media platform. You completely release any relevant social media platforms from any and all liability.