

## Centrum x Soul Origin x CWH Promotion

### Terms and Conditions

<b>Promoter</b>	Haleon Australia Pty Ltd (ABN 68 603 310 292), Level 48, 8 Parramatta Square, 10 Darcy Street, PARRAMATTA, NSW 2150.
<b>Competition Period</b>	12am (AEST) on 12/05/2025 to 11.59pm (AEST) on 19/06/2025.
<b>Who can enter?</b>	<p>Only Australian residents who:</p> <ul style="list-style-type: none"> <li>(a) are aged 18 or over; and</li> <li>(b) have made a valid claim as part of the Centrum x Soul Origin x CWH Gift Offer (12/05/2025 to 19/06/2025) run by the Promoter. The terms and conditions for the Centrum x Soul Origin x CWH Gift Offer are available at <a href="http://www.centrumpromo.com.au">www.centrumpromo.com.au</a> (<b>Website</b>)</li> </ul>
<b>Who can't enter?</b>	<ul style="list-style-type: none"> <li>1. Anyone who has not made a valid claim as part of the Centrum x Soul Origin x CWH Gift Offer listed above.</li> <li>2. Directors, officers, management and employees (and their immediate families) of: <ul style="list-style-type: none"> <li>(a) the Promoter; and</li> <li>(b) the agencies, companies or participating premises associated with this competition.</li> </ul> </li> </ul> <p>Immediate family means any of the following: spouse, ex-spouse, de-facto spouse, child or step-child (whether natural or by adoption), parent, step-parent, grandparent, step-grandparent, uncle, aunt, niece, nephew, brother, sister, step-brother, step-sister or 1st cousin.</p>
<b>Entry instructions</b>	<p>To automatically receive an entry into the draw, you must, during the Competition Period, successfully complete the claim instructions in the Centrum x Soul Origin x CWH Gift Offer.</p> <p>The terms and conditions for the Centrum x Soul Origin x CWH Gift Offer are available at <a href="http://www.centrumpromo.com.au">www.centrumpromo.com.au</a></p>
<b>How many drawn winners will there be and how will they be chosen?</b>	<p>There will be 5 drawn winners determined in respect of this competition.</p> <p>There will be 1 draw conducted.</p> <p>The draw will be held at 12pm (AEST) on 26/06/2025 at KollwitzOwen Pty Ltd, Suite 251, 10-20 Gwynne St Cremorne, VIC, 3121.</p> <p>The first 5 valid entries drawn randomly from the entries received during the Competition Period will each win a prize.</p> <p>The Promoter may draw additional reserve entries in a draw and record them in order, in case a winning entry/entrant is deemed invalid or a prize is unclaimed (<b>Reserve Entrants</b>).</p>
<b>What can I win?</b>	<p>There are 5 drawn prizes available.</p> <p>Each prize is valued at \$228.99 and consists of:</p> <ul style="list-style-type: none"> <li>• 1 x Chemist Warehouse voucher valued at \$100;</li> <li>• 1 x Soul Origin at home catering voucher at \$100; and</li> <li>• 1 x Centrum Multivitamin voucher valued at \$28.99 (up to 90 tablets) (redeemable at Chemist Warehouse).</li> </ul> <p><b>Chemist Warehouse Voucher Terms and Conditions:</b></p> <p>Any ancillary costs associated with redeeming the Chemist Warehouse voucher are not included. Redemption of the Chemist Warehouse voucher is subject to the terms and conditions associated with the Chemist Warehouse voucher located at <a href="http://www.chemistwarehouse.com.au/AboutUs/terms-and-conditions">www.chemistwarehouse.com.au/AboutUs/terms-and-conditions</a>.</p> <p><b>Soul Origin Voucher Terms and Conditions:</b></p> <p>Any ancillary costs associated with redeeming the Soul Origin voucher are not included. Redemption of the Soul Origin voucher is subject to the terms and conditions associated</p>

	with the Soul Origin voucher located at <a href="http://www.catering.soulorigin.com.au/pages/terms-conditions">www.catering.soulorigin.com.au/pages/terms-conditions</a> .
<b>Total prize pool</b>	The total prize pool is \$1,144.95
<b>How many times can I enter?</b>	You can enter multiple times, provided you only enter once per Qualifying Purchase and per receipt, as defined in and as per the claim instructions in the Centrum x Soul Origin x CWH Gift Offer terms and conditions available at <a href="http://www.centrumpromo.com.au">www.centrumpromo.com.au</a> .
<b>How and when will the winner/s be informed?</b>	Drawn winners will be notified by phone and in writing by email within 7 days of determination.
<b>Proof of purchase</b>	<p>You must keep the following as proof of purchase for all entries:</p> <ul style="list-style-type: none"> <li>original itemised purchase receipt(s) from your Qualifying Purchase (as defined in the Centrum x Soul Origin x CWH Gift Offer) terms and conditions.</li> </ul> <p>If you don't produce the above proof of purchase for all entries when asked the Promoter may disqualify all of your entries and you will lose any right to a prize.</p> <p>Proof of purchase must be identical to that provided by you with your original claim as part of the Centrum x Soul Origin x CWH Gift Offer.</p> <p>If, in the Promoter's opinion based on the available information, you have shared any proof of purchase with another person, your entries will be invalid and you will lose any right to a prize.</p>
<b>Unclaimed prize/s</b>	<p><b>Prize claim date:</b> By 5pm (AEST) on 15/07/2025.</p> <p><b>Unclaimed prize determination:</b> 12pm (AEST) on 16/07/2025 at the same location as the original draw.</p> <p>If a prize has not been accepted or claimed by the prize claim date above or if, after making all reasonable attempts, the Promoter can't contact a winner (or a winner does not contact the Promoter) by the prize claim date above, the relevant entry/ies will be discarded and the Promoter will re-award the relevant prize/s to Reserve Entrant/s and/or] carry out an unclaimed prize draw at the date, time and place stated above to randomly distribute the prize/s amongst valid entrants who (if possible) have not already won an unclaimed prize. Any winner/s will be informed by phone and in writing by email within 7 days of determination.</p> <p>If any prize remains un-won at the end of this competition, or if a prize winner cannot be found, that information will be published on the Website on 16/08/2025.</p>
<b>Collection and use of your personal information</b>	<p>If you are a winner, you and must take part in all publicity, photography and other promotional activity as the Promoter requires, without any compensation. You consent to the Promoter using your name and image in any promotional or advertising activity.</p> <p>The Promoter may collect your personal information directly or through the Promoter's agents or contractors. The Promoter will use your personal information to conduct and manage the competition. The Promoter may disclose your personal information to the Promoter's related companies, agents and contractors to assist in conducting this competition, communicating with you or storing data. This may include disclosures to organisations outside Australia including in places such as the United Kingdom.</p> <p>By entering, you consent to the Promoter keeping your personal information on its database to use for future marketing purposes, including contacting you by electronic messaging provided that where required by the Spam Act 2003 (Cth), the Promoter includes a functional unsubscribe facility in each direct marketing communication it sends you that you may use to opt-out of any further such communications and provided that the functional unsubscribe facility complies with the Spam Regulations 2021 (Cth). By entering, you consent to receive email or SMS messages from the Promoter without any functional unsubscribe facility if they relate primarily to the conduct of this competition.</p> <p>The Promoter's Privacy Policy (see <a href="http://www.privacy.haleon.com/en-au/">www.privacy.haleon.com/en-au/</a>) includes information about:</p> <p>(a) how to seek access to the personal information the Promoter holds about you and seek correction of the information; and</p> <p>(c) how to complain about a privacy breach and how the Promoter will deal with such a complaint.</p>

- 11 These Terms and Conditions incorporate and must be read together with the details outlined in the table above. Information about prizes and how to enter forms part of these Terms and Conditions. By entering, you accept these Terms and Conditions.

#### **Entry**

- 12 Your entry must be received during the Competition Period and will be deemed to be received only when received by the Promoter. If you return a Qualifying Purchase your entry may be deemed invalid at the Promoter's discretion (unless the product is defective). The Promoter is not liable for any problems with communications networks outside its reasonable control. You are responsible for your own costs associated with entering. If you enter using automatically generated entries or multiple phone numbers/email addresses/addresses/aliases, you may be disqualified.

#### **Prizes**

- 13 Prizes and all elements of prizes must be taken as specified, as and when offered and cannot be altered or changed in any way by you or will be forfeited, and if forfeited, the Promoter will not be liable. If you forfeit the prize or any element of the prize for whatever reason, you will not be given cash or any alternative prize as a substitute. Prize/ss are subject to any additional terms and conditions imposed by the relevant supplier or the Promoter, including validity period/s.
- 14 The Promoter is not responsible for any dispute between you and any person with whom you choose to, or choose not to, share a prize.

#### **General**

- 15 Any material failure by you to comply with the conditions imposed by the prize supplier(s) may result in the prize being cancelled or withdrawn without liability for the Promoter or the prize supplier(s).
- 16 You must, if required by the Promoter, sign disclaimer and release forms provided by the Promoter in favour of the Promoter and other parties before taking the prize. If you do not sign, your entry will be deemed invalid and you will lose any entitlement to a prize.
- 17 If you or your entry are deemed by the Promoter to breach these Terms and Conditions materially, your entry (or at the Promoter's discretion, all of your entries) may be discarded. The Promoter may, at any time, require you to produce documentation to establish to the Promoter's reasonable satisfaction the validity of your entries and/or verifying your identity (including documentation establishing your identity, age, place of residence and place of employment). Failure by the Promoter to enforce any of its rights at any stage does not waive those rights.
- 18 You must not:
- (a) tamper with the entry process (including but not limited to manipulating the system via bots, script use, or any other means to circumvent the entry process);
  - (b) engage in any conduct that may jeopardise the fair and proper conduct of the competition;
  - (c) act in a disruptive, annoying, threatening, abusive or harassing manner;
  - (d) do anything that may diminish the good name or reputation of the Promoter or any of its related entities or of the agencies or companies associated with this competition;
  - (e) breach any law; or
  - (f) behave in a way that is otherwise inappropriate.
- 19 The Promoter is not liable for entries, or correspondence that are misplaced, misdirected, delayed, lost, incomplete, illegible or incorrectly submitted for reasons outside the Promoter's reasonable control.
- 110 If any dispute arises between you and the Promoter concerning the conduct of this competition or claiming a prize, the Promoter will take reasonable steps to consider your point of view, taking into account any facts or evidence you put forward, and to respond to it fairly within a reasonable time. In all other respects, the Promoter's decision in connection with all aspects of this competition is final.
- 111 Prizes cannot be transferred or exchanged nor redeemed for cash. Without limiting any other term of these Terms and Conditions, all prizes (and elements of prizes) must be taken as and when specified, or will be forfeited with no replacement. The prize values are correct as at the date of preparing these Terms and Conditions and include any applicable GST. The Promoter is not responsible for any change in prize value. You agree that if a prize (or element of a prize) is unavailable for any reason the Promoter may provide another item of equal or higher value, subject to any necessary approval by the state/territory gaming authorities.
- 112 If publication will take place, by entering, you request that your full address not be published.
- 113 If this competition cannot run as planned for any reason beyond the Promoter's control (for example due to software, hardware or communications issues, unauthorised intervention, tampering, fraud or technical failure, government directives, a pandemic, public health orders and the like), the Promoter

may end, change, suspend or cancel the competition or disqualify affected entries/entrants, subject to any necessary approval by the state/territory gaming authorities.

- 114 The Promoter is not responsible for any tax implications arising from you winning a prize. You should seek independent financial advice. If for GST purposes this competition results in any supply being made for non-monetary consideration, you must follow the Australian Taxation Office's stated view that where the parties are at arm's length, goods and services exchanged are of equal GST inclusive market values.

#### **Liability**

- 115 You may have consumer rights under statute including under the *Competition and Consumer Act 2010* (Cth), which may be relevant to any issue or problem you encounter in relation to this competition and cannot be excluded or restricted. Nothing in these Terms and Conditions excludes or restricts those rights. See [www.accc.gov.au](http://www.accc.gov.au) for more information about those rights.
- 116 Subject to the previous paragraph, the Promoter and the agencies and companies associated with this competition are not liable (including in negligence) for any loss (including indirect, special or consequential loss or loss of profits), expense, damage, personal injury (including allergies, skin conditions or other reactions, as relevant), illness or death suffered in connection with this competition or any prize, except for any liability which under statute cannot be excluded (in which case that liability is limited to the greatest extent allowed by law).
- 117 Without limiting the previous paragraphs, the Promoter and the agencies and companies associated with this competition are not liable for any loss of, damage to or delay in delivery of prize/s/, or for any damage that occurs to displayed prize/s (where relevant), due to circumstances beyond the Promoter's reasonable control. Unless otherwise specified, prize/s will only be delivered to addresses in Australia.
- 118 This competition is in no way sponsored, endorsed or administered by, or associated with any social media platform, including Facebook, Instagram and Twitter (X). You provide your information to the Promoter and not to any social media platform. You completely release any relevant social media platforms from any and all liability.